KEY SECURITY QUESTIONS YOU SHOULD BE ASKING YOUR SERVICE PROVIDER

Brush Mountain Data Center

Our Chief Technology Officer, David Carter, answers some key questions that you should ask any cloud provider you are considering.

WHAT IS THE DATA ENCRYPTION STRATEGY?

WHAT IS THE DRIVE-WIPING STANDARD USED FOR RECYCLED INSTANCES?

Destruction. We use a hard drive for destruction, and physically destroy it as well.

"…we train our customers on when to give out information, and when not to..."

► ARE THERE REGULATORY REQUIREMENTS, LIKE PCI, HIPPA, SOX, SSAE16?

Client requirements vary by vertical and by the kind of business they do, and we accommodate most requirements. These requirements are changing but we stay with them as close as possible.

► WHAT IS YOUR HYPERVISOR & INFRASTRUCTURE PATCHING SCHEDULE?

We run on a B Cloud platform through VMWare, and this allows us to set up individual tenant spaces and gives flexible access to customers as needed.

► HOW DO YOU ISOLATE AND SAFEGUARD CLIENT DATA

► HOW IS USER ACCESS MONITORED, MODIFIED AND DOCUMENTED?

► WHAT CREDENTIALS DOES YOUR DATA CENTER HOLD?